

Terms of Use of JACKROAD AND BETTY Warranty Card

If there is any defect with the watch under normal use, we provide repair service free of charge within warranty period. Please check your warranty card to confirm the warranty period.

**Items sold are not refundable nor exchangeable. Please check carefully before making payment.*

In case of repair via post, in addition to any chargeable repair cost (if any), customer will also have to bear 10% import duty of Japan, customs duty of sender's country (if any), and round-trip delivery fee (including shipping cost, insurance etc.).

**We will need to check whether the repair is covered under warranty before we can inform you the repair cost.*

Warranty Terms and Conditions

- 1) Please provide the warranty card for repair service and strap size adjustment, otherwise fees may apply.
- 2) Warranty card cannot be reissued, kindly keep it well.
- 3) Warranty is void if any data alteration on the warranty card is found.
- 4) Warranty service is only available to the person registered on the warranty card. Warranty is void once watch ownership is transferred.
- 5) Warranty does not cover the following cases:
 - 1) Items lost or stolen.
 - 2) Damages due to collision, water penetration, exposure to intense magnetic field.
 - 3) Damages from negligence or improper handlings
 - 4) Damages on components other than the movement (e.g. strap, crown, bezel, etc.)
 - 5) Maintenance or modification previously performed by third party other than us and the manufacturer.
 - 6) Change on external appearance.
 - I. Change of color, corrosion, rust
 - II. Wear and tear of strap
 - III. Scratches from use
- 6) In the case where the components that require replacement can no longer be found due to discontinuation from the manufacturer, other similar components from third party may be used instead.



JACKROAD AND BETTY
SINCE 1987